

— PRODUCT INFORMATION SHEET

Raspberry Pi + OpenClaw

Your own private AI chief of staff.

A fully configured, locally-running AI system shipped to your door. Two AI agents connected to your email, calendar, file system, and Telegram — running privately on hardware you own.

PRICE	DELIVERY	SUPPORT
\$1,000 one-time	2–3 weeks from pre-ship call	Onboarding included \$100/hr thereafter

— WHAT'S INCLUDED

- Raspberry Pi hardware — configured and tested before shipping
- OpenClaw AI agent framework
- Lossless-Claw memory management
- Two Telegram-connected AI agents (you choose the names)
- Google Drive or your preferred file sharing integration
- Obsidian file management link
- Personal and business email integration
- Personal and business calendar integration
- Custom SQLite database for agent memory and daily tracking
- Daily AI summary email covering your calendar, tasks, and inbox

— ORDERING PROCESS

Purchasing this product is the start of a guided setup process — not a standard e-commerce transaction. Here is what to expect:

- Purchase via the Buy Now button on our website.
- Complete the setup intake form — you'll be directed there after purchase. This captures your email accounts, calendar system, file storage, Telegram preferences, and agent names.
- We review your intake form and contact you within one business day to schedule your pre-ship configuration call.
- Pre-ship call — we confirm all details, collect any necessary API keys or access credentials, and answer your questions before we build.
- We configure your device. This typically takes 1–2 weeks.
- We ship. Estimated delivery is 2–3 weeks from your pre-ship call.
- Post-delivery onboarding session — once your device arrives, we schedule a call to walk through everything together.

— CUSTOMIZATION

Every device is configured to your specifications. Specific choices — such as which AI models power your agents — are made during the pre-ship configuration call based on what is performing best at the time of your build. We will explain the options and make a recommendation.

— SUPPORT

SUPPORT	WHAT'S INCLUDED
Pre-ship configuration call	Included — we review your intake form and align on setup details before building.
Post-delivery onboarding session	Included — walkthrough of your configured device once it arrives.
Post-delivery follow-up call	Included if needed — one additional call to address any issues after setup.
Further technical support	\$100/hr — billed in 30-minute increments, scheduled by email.

— CREDENTIAL & CONFIDENTIALITY POLICY

During the pre-ship configuration call, we may ask for API keys, OAuth tokens, or account credentials necessary to connect your device to your email, calendar, and file systems. These credentials are used solely to configure your device and are not retained by Elliott Bay Services LLC after setup is complete. We do not store, log, or share your credentials with any third party.

All client information is treated as confidential. We will not disclose your personal or business information to any third party except as required by law.

— REFUND & WARRANTY POLICY

STAGE	REFUND
Before pre-ship configuration call	Full refund, no questions asked
After config call, before shipping	Refund minus \$150 restocking fee
After shipping, before delivery	Refund minus \$150 + actual shipping cost
After delivery	No refund — hardware is custom configured. See warranty below.

Warranty: If your device arrives damaged or non-functional, or fails within 90 days of delivery due to a hardware or configuration defect, we will repair or replace it at no cost. To report a defect, email doug@elliottbaydata.org.

Full policy available at elliottbaydata.org/policies/refunds

Ready to get started? Purchase at elliottbaydata.org/products/openclaw or email doug@elliottbaydata.org with questions.